



Annual Meeting 2023

WORKING TOGETHER TO BUILD A SAFETY CULTURE

Welcome to the Workplace Safety and Insurance System 2023 Annual Meeting

A Renewed Path Forward

Agenda

- Welcome/Introductions
- Coordinating Committee: Priorities and Achievements
- A renewed path forward: WSIS Partnership Highlights Video
- ***Guest Speaker*** – Anna McBeth, Supervisor, Youth and Bridging Programs, Immigrant Services Association of Nova Scotia
- Heads of Agencies: Key Initiatives
- Questions and Answers



Labour, Skills and Immigration



WCB Nova Scotia 2024-2030 STRATEGIC PLAN



**WORK SAFE.
FOR LIFE.**
WORKERS' COMPENSATION BOARD OF NOVA SCOTIA

New beginnings: Our Approved Rate Range



Finally – financial sustainability has allowed a new conversation.



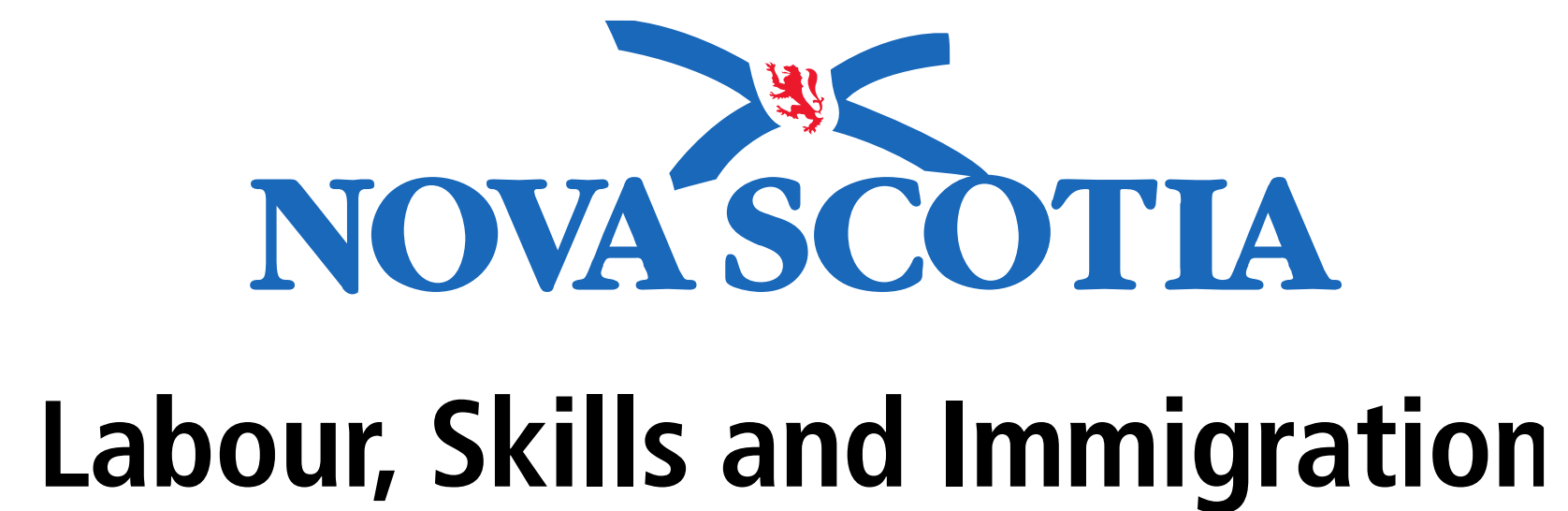
Assures ongoing financial sustainability, ensuring we never repeat the legacy of an underfunded system.



Give Nova Scotia's employers and workers a clear understanding of when improvements to rates are feasible, and when we might recommend benefit changes to government.

Stakeholder Counselor Program Review *Update*





WORK SAFE. FOR LIFE.
WORKERS' COMPENSATION BOARD OF NOVA SCOTIA

Population Growth Support

- *Nova SAFE* app
- Translations of safety materials in nine languages
- Hosted sessions to ensure workers are supported

Workers' Compensation System Review

- Review Committee
- Recommendations for System Improvement

Workers' Compensation System and Psychological Health and Safety Consultation

- WCB System Improvements
- Psychological Health and Safety, with focus on Harassment
- October 26 – November 29, 2023



Occupational Health and Safety Advisory Committee

Focus areas for 2022–2025

- Impact of COVID-19 and infectious disease on OHS
- Leadership & Innovation
- System Collaboration, Engagement, and Inclusion

Report on first priority being finalized

Welcome!

Scott Nauss

Senior Executive Director, Safety Branch

Department of Labour, Skills and Immigration

WSIS Highlights Video



Guest Speaker

Anna McBeth

Supervisor for Youth and Bridging Programs

Immigrant Services Association of Nova Scotia (ISANS)



Heads of Agencies Operational Highlights

- Karen Adams – WCB Nova Scotia
- Fred Jeffers – Safety Branch, Nova Scotia Department of Labour, Skills and Immigration
- Sandy MacIntosh – Workers' Compensation Appeals Tribunal
- Kenneth LeBlanc – Workers' Advisers Program

Karen Adams – Chief Executive Officer WCB Nova Scotia

- First 45 days – Listening and Learning
- Building on our progress in 2022
- New ways of working together to achieve improvements
- Committed to a better future

Fred Jeffers – Executive Director OHS Division, Labour, Skills and Immigration

- The Health Care Initiative
- Fish Safe NS
- Construction Safety NS – TieOFF.NS Campaign
- OHS Trust Fund
- The Signal Newsletter

Sandy MacIntosh – Chief Appeals Commissioner Workers' Compensation Appeals Tribunal

- Timelines are improving, with more appeals resolved within a year
- 25% of appeals are resolved within 6 months
- Current inventory of just over 500 appeals

Kenneth LeBlanc – Chief Workers' Adviser

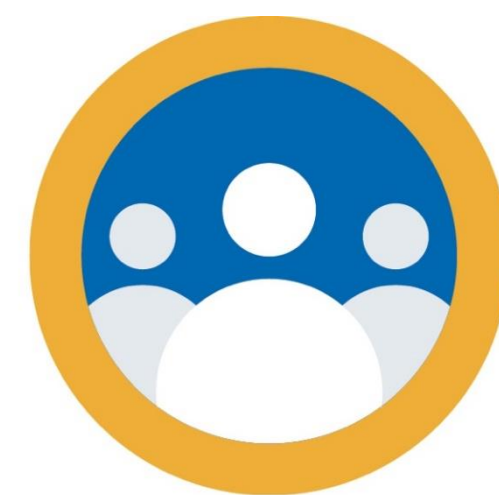
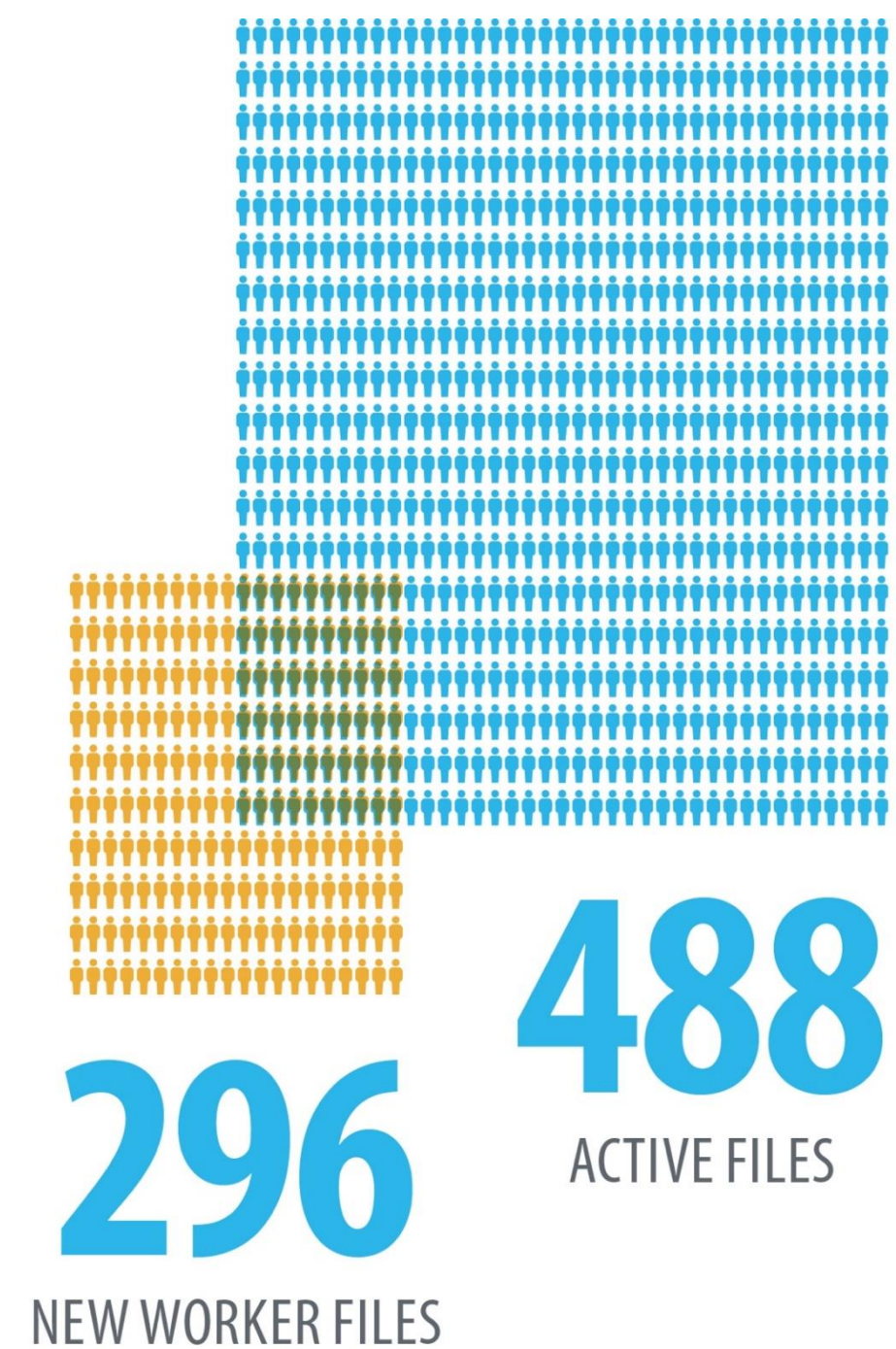
Workers' Advisers Program

- Received 733 requests for assistance
- Provided service to 1772 workers
- Service wait time 5.1 weeks vs target of 6 weeks
- Client satisfaction 96.3%

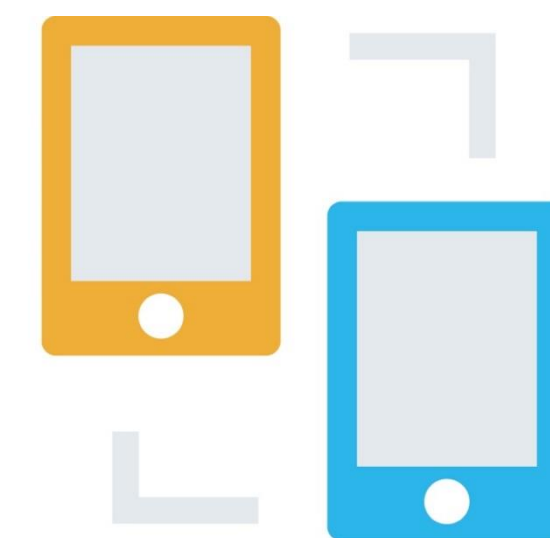
Aligned Organizations

- Office of the Worker Counsellor
- Office of the Employer Advisor Nova Scotia
- Injured Workers Association

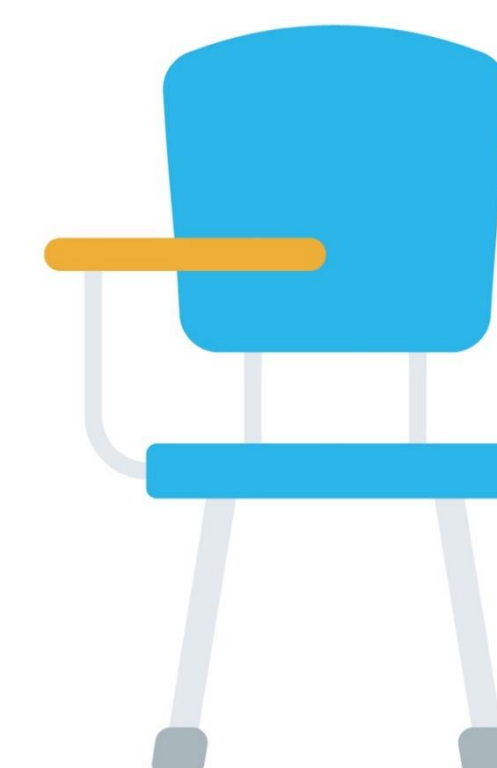
Office of the Worker Counsellor (OWC)



72%
OF ISSUES RESOLVED
WITHOUT APPEAL



2,803
CALLS RECEIVED/
RESPONDED



DELIVERED
11
WORKSHOPS

Office of the Employer Advisor NS (OEA NS)



209

NEW PROGRAM
FILES OPENED



ASSISTED EMPLOYERS
FROM MORE THAN

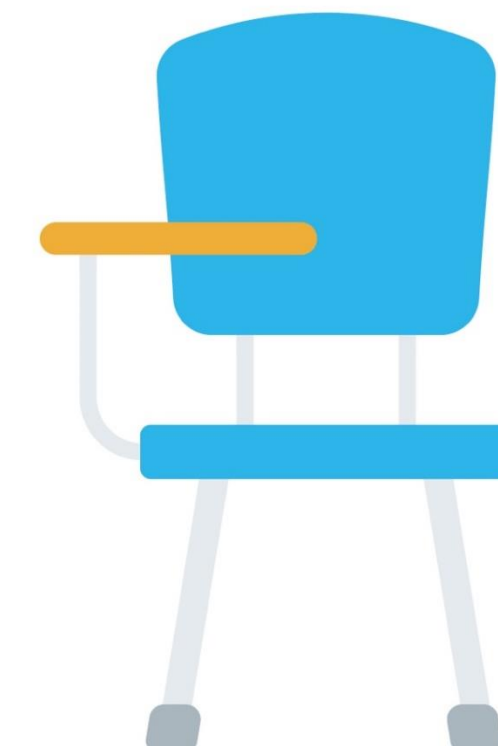
36

SECTORS



67

FILES RESULTED IN
A POSITIVE RETURN
TO WORK



DELIVERED

4

TRAINING SESSIONS

Injured Workers Association

- Assistance, advocacy and support to injured workers and their families
- Support workers in return to work/case conferences
- Assist with case management and appeals
- Participate in consultations/committees



Questions and Answers

Thank you for attending the 2023 WSIS Annual Meeting

The meeting has now concluded.

*Please complete our **WSIS Annual Meeting Survey** – available on our website, using the QR code included on the performance summary handout on each table.*

Visit **wsis.ns.ca** for more information.